



November 18, 2014

Board of Selectmen
Town of Exeter
10 Front Street
Exeter, NH 03833

RE: Important Information on Price Adjustments

Dear Chairman and Members of the Board:

We are committed to constantly improving our customers' entertainment and communications experience in your community, and we continue to invest in making their services even better. As we make these and other investments, we periodically need to adjust prices due to increases we incur in programming and other business costs. Starting December 20, 2014, new prices will apply to select XFINITY TV and Internet services and equipment as reflected in the enclosed notice.

Among these price changes, we have itemized a Regional Sports Fee for customers receiving Expanded Basic and Xfinity Latino 450 service tiers and above to offset the rising costs of delivering regional sports networks. In addition, we have improved our Digital Adapter Additional Outlet service so that our Family Tier, Digital Economy, and Latino tier customers receive the same channel lineup on their primary and additional outlets. Starting December 20, 2014, the Digital Adapter Additional Outlet service fees for these customers will be \$2.99.

We are committed to providing our customers with a consistently superior experience, including 24/7 customer service and on-time arrival—or we'll credit the customer \$20 or provide a free premium channel for three months. We back up our services with the Comcast Customer Guarantee (visit www.comcast.com/guarantee for details).

We know you may have questions about these changes. If I can be of any further assistance, please contact me at 603.334.3603.

Sincerely,

Jay Somers

Jay Somers, Sr. Manager
Government & Regulatory Affairs

Enclosure

Town Manager's Office

NOV 19 2014

Received

IMPORTANT Information about your XFINITY® Service

November 20, 2014

Dear Valued Customer:

Comcast is committed to keeping you informed about our products and services. Periodically, we must adjust prices due to increases in programming and business costs. **Starting December 20, 2014, the monthly price for the following services will increase as follows:**

	Current Price	New Price 12/20/2014
Blast Plus	\$84.95	\$86.95
Blast Extra Bundle	\$74.95	\$76.95
Canales Selecto	\$12.95	\$14.95
Total Premium with SET	\$61.45	\$63.95
Digital Gold	\$53.45	\$53.95
Platinum Pak	\$53.45	\$53.95

If you're receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, or in the guaranteed period of one of our SurePrice™ plans as of December 13, 2014, the prices for those specific services will not be affected during the applicable period.

Thanks for being a Comcast customer.



Prices shown are for residential service only and do not include federal, state and local taxes, FCC user and franchise fees or Regulatory Recovery fees or other related costs. Prices and services are subject to change. Call 1-800-COMCAST for additional details. ©2014 Comcast.

X-35639

IMPORTANT Information about your XFINITY® Service

November 20, 2014

Dear Valued Customer:

Comcast is committed to keeping you informed about our products and services. Periodically, we must adjust prices due to increases in programming and business costs. **Starting December 20, 2014, Comcast's monthly leased modem charge will increase \$2.00. As the package you currently subscribe includes a leased modem, the price of that package will increase as follows:**

	Current Price	New Price 12/20/2014
Earthlink w/leased modem	\$53.95	\$55.95
Galaxy w/leased modem	\$56.95	\$58.95
NetOne w/leased modem	\$56.95	\$58.95

If you're receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, or in the guaranteed period of one of our SurePrice™ plans as of December 13, 2014, the prices for those specific services will not be affected during the applicable period.

Thanks for being a Comcast customer.



Prices shown are for residential service only and do not include federal, state and local taxes, FCC user and franchise fees or Regulatory Recovery fees or other related costs. Prices and services are subject to change. Call 1-800-COMCAST for additional details. ©2014 Comcast.

X-35640

IMPORTANT INFORMATION REGARDING YOUR XFINITY SERVICES AND RATES FOR Epping & Exeter, NH

Dear Valued Customer,

November 2014

At Comcast, we are committed to constantly improving your entertainment and communications experience, and we continue to invest in making your services even better. As we make these and other investments, we periodically need to adjust prices due to increases we incur in programming and other business costs.

Starting on **December 20, 2014**, the prices of select XFINITY® TV and Internet services and equipment will change. **We've included the changes in this notice.**

Among these price changes, we have itemized a Regional Sports Fee for customers receiving Expanded Basic and XFINITY TV 450 Latino service tiers and above to offset the rising costs of distributing regional sports networks.

In addition, we have improved our Digital Adapter Additional Outlet Service so that our Family Tier, Digital Economy, and XFINITY TV Latino customers receive the same channel lineup on their primary and additional outlets. If you are one of these customers, starting **December 20, 2014**, your Digital Adapter Additional Outlet Service fee will be \$2.99.

Have questions? Please visit us at comcast.com/questions.

If you're receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, or in the guaranteed period of one of our SurePrice™ plans as of December 13, 2014, the prices for those specific services will not be affected during the applicable period.

BUNDLED PACKAGES¹

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure 300 add ²	\$39.95	For SurePrice add³	\$35.00
with Secure 350 add ²	\$49.95	For SurePrice add³	\$45.00

TRIPLE PLAY PACKAGES

	Current Price	New Price Eff. 12/20/14
Starter XF Triple Play Bundle Includes Digital Starter for primary outlet, Performance Internet and XFINITY Voice Unlimited™	\$147.49	No Change
SurePrice⁴	\$124.99	No Change
SurePrice⁴ (for 12 month promotion customers subscribing before 12/10/13)	\$119.99	No Change
Preferred XF Triple Play Bundle Includes Digital Starter and Digital Preferred for primary outlet, Performance Internet and XFINITY Voice Unlimited™	\$160.49	No Change
SurePrice⁴	\$144.99	No Change
SurePrice⁴ (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)	\$134.99	No Change
SurePrice⁴ (for 12 month promotion customers subscribing on or before 12/09/13)	\$129.99	No Change
HD Preferred XF Triple Play Bundle Includes Digital Starter, Digital Preferred and Starz® for primary outlet, HD Technology Fee, Performance Internet and XFINITY Voice Unlimited™	\$170.49	No Change
SurePrice⁴	\$154.99	No Change
SurePrice⁴ (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)	\$144.99	No Change
SurePrice⁴ (for 12 month promotion customers subscribing on or before 12/09/13)	\$139.99	No Change
HD Preferred Plus XF Triple Play Bundle Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited™	\$190.49	No Change
SurePrice⁴	\$174.99	No Change
SurePrice⁴ (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)	\$164.99	No Change
SurePrice⁴ (for 12 month promotion customers subscribing on or before 12/09/13)	\$159.99	No Change
HD Premier XF Triple Play Bundle Includes Digital Starter, Digital Premier and DVR Service or AnyRoom® DVR Service for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited™	\$215.49	No Change
SurePrice⁴	\$184.99	No Change
SurePrice⁴ (for 12 month promotion customers subscribing before 12/10/13)	\$179.99	No Change

TRIPLE PLAY PACKAGES

	Current Price	New Price Eff. 12/20/14
HD Complete XF Triple Play Bundle Includes Digital Starter, Digital Premier, The Movie Channel® and AnyRoom® DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast!® Internet, Wireless Gateway and XFINITY Voice Unlimited™	\$245.49	No Change
SurePrice⁴	\$224.99	No Change
SurePrice⁴ (for 12 month promotion customers subscribing before 12/10/13)	\$219.99	No Change
Economy Triple Play XF Includes Digital Economy for primary outlet, Economy Plus Internet and XFINITY Voice Local with More®	\$92.85	No Change
XFINITY LATINO PAQUETE TRIPLE	Current Price	New Price Eff. 12/20/14
XFINITY 3300 Latino Includes XFINITY TV 300 Latino for primary outlet, Performance Internet, XFINITY Voice Unlimited™ and Carefree Minutes Latin America 300. Can substitute Carefree Minutes Mexico 300.	\$134.99	No Change
SurePrice⁴	\$124.99	No Change
XFINITY 3450 Latino Includes XFINITY TV 450 Latino for primary outlet, Performance Internet, XFINITY Voice Unlimited™ and Carefree Minutes Latin America 300. Can substitute Carefree Minutes Mexico 300.	\$142.49	No Change
SurePrice⁴	\$134.99	No Change
SurePrice⁴ (for 12 month promotion customers subscribing 12/10/13 thru 05/19/14)	\$124.99	No Change
SurePrice⁴ (for 12 month promotion customers subscribing on or before 12/09/13)	\$119.99	No Change
XFINITY 3600 Latino Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Internet, XFINITY Voice Unlimited™ and Carefree Minutes Latin America 300. Can substitute Carefree Minutes Mexico 300.	\$160.49	No Change
SurePrice⁴	\$144.99	No Change
XFINITY 3650 Latino Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz® for primary outlet, HD Technology Fee, Performance Internet, XFINITY Voice Unlimited™ and Carefree Minutes Latin America 300. Can substitute Carefree Minutes Mexico 300.	\$170.49	No Change
SurePrice⁴	\$154.99	No Change
XFINITY 3150 Latino Includes XFINITY TV 150 Latino for primary outlet, Economy Plus Internet and XFINITY Voice Unlimited™	\$97.85	No Change

**XF TRIPLE PLAY PACKAGE REWARDS/
XFINITY LATINO PAQUETE
TRIPLE REWARDS**

	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Plus XF	HD Premier XF5	HD Complete XF5
HBO®6 (Current Price/New Price)	\$19.95/ \$15.00	\$15.00/ No Change	\$15.00/ No Change	\$15.00/ No Change	Included/ No Change	Included/ No Change	Included/ No Change
Showtime®6 (Current Price/New Price)	\$19.95/ \$12.00	\$10.00/ \$12.00	\$10.00/ \$12.00	\$10.00/ \$12.00	\$10.00/ \$12.00	Included/ No Change	Included/ No Change
Starz®6 (Current Price/New Price)	\$19.95/ \$12.00	\$10.00/ \$12.00	\$10.00/ \$12.00	Included/ No Change	Included/ No Change	Included/ No Change	Included/ No Change
Cinemax®6 (Current Price/New Price)	\$19.95/ \$12.00	\$10.00/ \$12.00	\$10.00/ \$12.00	\$10.00/ \$12.00	\$10.00/ \$12.00	Included/ No Change	Included/ No Change
The Movie Channel®6 (Current Price/New Price)	\$19.95/ \$12.00	\$10.00/ \$12.00	\$10.00/ \$12.00	\$10.00/ \$12.00	\$10.00/ \$12.00	\$10.00/ \$12.00	Included/ No Change
Sports Entertainment Package7 (Current Price/New Price)	\$8.95/ No Change	\$8.95/ No Change	\$6.95/ No Change	\$6.95/ No Change	\$6.95/ No Change	Included/ No Change	Included/ No Change
DVR Service8 (Current Price/New Price)	\$8.00/ \$10.00	\$8.00/ \$10.00	\$8.00/ \$10.00	\$8.00/ \$10.00	\$8.00/ \$10.00	Included/ No Change	Included/ No Change
AnyRoom® DVR Service9 (Current Price/New Price)	\$10.00/ No Change	\$10.00/ No Change	\$10.00/ No Change	\$10.00/ No Change	\$10.00/ No Change	Included/ No Change	Included/ No Change
Digital Additional Outlet Service10 (SD or HD) (Current Price/New Price)	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	Included (up to 3)/ No Change
HD Technology Fee11 (Current Price/New Price)	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	Included/ No Change	Included/ No Change	Included/ No Change	Included/ No Change
3D Technology Fee12 (Current Price/New Price)	\$0.00/ No Change	\$0.00/ No Change	\$0.00/ No Change	\$0.00/ No Change	\$0.00/ No Change	\$0.00/ No Change	\$0.00/ No Change
Blast!® Speed Upgrade (Current Price/New Price)	\$63.95/ \$65.95	\$10.00/ \$12.00	\$10.00/ \$12.00	\$10.00/ \$12.00	Included/ No Change	Included/ No Change	Included/ No Change
Extreme 150 Upgrade13 (Current Price/New Price)	\$99.95/ No Change	\$46.00/ No Change	\$46.00/ No Change	\$46.00/ No Change	\$36.00/ \$34.00	\$36.00/ \$34.00	\$36.00/ \$34.00

DOUBLE PLAY PACKAGES

	Current Price	New Price Eff. 12/20/14
Blast Plus™ with HBO® Includes Digital Economy, Streampix™ and HBO® for primary outlet and Blast!® Internet SurePrice4	\$91.95	\$93.95
SurePrice4 (for 12 month promotion customers subscribing on or before 09/29/14)	\$74.99	No Change
SurePrice4 (for 12 month promotion customers subscribing on or before 09/29/14)	\$69.99	No Change
Internet Plus Includes Limited Basic, HBO®, Streampix™, standard definition digital converter and remote for primary outlet and Performance Internet SurePrice4	\$69.95	\$74.95
SurePrice4 (for 12 month promotion customers subscribing on or before 09/29/14)	\$64.99	No Change
SurePrice4 (for 12 month promotion customers subscribing on or before 09/29/14)	\$59.99	No Change
Preferred XF Double Play Includes Digital Starter and Digital Preferred for primary outlet and Performance Internet SurePrice4	\$141.85	No Change
SurePrice4	\$109.99	No Change
XFINITY 2300 Latino Includes XFINITY TV 300 Latino for primary outlet and Performance Internet SurePrice4	\$103.90	No Change
SurePrice4	\$99.99	No Change
XFINITY 2450 Latino Includes XFINITY TV 450 Latino for primary outlet and Performance Internet SurePrice4	\$123.90	No Change
SurePrice4	\$109.99	No Change
SurePrice4 (for 12 month promotion customers subscribing on or before 05/19/14)	\$104.99	No Change
XFINITY 2600 Latino Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet and Performance Internet SurePrice4	\$159.80	No Change
SurePrice4	\$119.99	No Change
XFINITY 2150 Latino Includes XFINITY TV 150 Latino for primary outlet and Economy Plus Internet	\$57.90	No Change

XFINITY® TV

BASIC SERVICES

	Current Price	New Price Eff. 12/20/14
Epping, NH		
Limited Basic14	\$24.60	No Change
Expanded Basic15 Includes standard definition digital converter and remote for primary outlet	\$45.35	No Change
Franchise Related Cost16	\$0.33	\$0.32

BASIC SERVICES

	Current Price	New Price Eff. 12/20/14
Exeter, NH		
Limited Basic14	\$24.60	No Change
Expanded Basic15 Includes standard definition digital converter and remote for primary outlet	\$45.35	No Change
Broadcast TV Fee (all areas)	\$1.50	\$3.25
DIGITAL SERVICES	Current Price	New Price Eff. 12/20/14
Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming and Music Choice®	\$39.95	No Change
With XFINITY Voice or Internet Service	\$37.95	No Change
Digital Starter17 Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice®	\$69.95	No Change
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27.95	No Change
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95	No Change
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95	No Change
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95	No Change

BASIC AND DIGITAL ANCILLARY SERVICES

	Current Price	New Price Eff. 12/20/14
HBO®6	\$19.95	\$15.00
Showtime®6	\$19.95	\$12.00
Starz®6	\$19.95	\$12.00
Cinemax®6	\$19.95	\$12.00
The Movie Channel®6	\$19.95	\$12.00

BASIC AND DIGITAL ANCILLARY SERVICES	Current Price	New Price Eff. 12/20/14
Playboy®6	\$19.95	No Change
Sports Entertainment Package7 Includes over 28 channels including NFL RedZone, ESPNU, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$8.95	No Change
Family Tier18 Includes over 35 channels including CNN Headline News, Sprout, National Geographic, and HGTV	\$14.95	No Change
XFINITY TV Latino®6 Includes over 45 channels of Spanish Language programming	\$17.95	No Change
Digital Preferred19 Includes over 65 channels including Cooking Channel, NFL Network, Destination America, DIY, and Disney Junior	\$17.95	No Change
Digital Preferred plus One Premium7 Includes Digital Preferred and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$32.45	\$29.95
Digital Preferred with HBO®7 Includes Digital Preferred and HBO®	\$32.45	\$32.95
Digital Preferred plus Two Premiums7 Includes Digital Preferred and choice of two premium channels of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$43.45	\$41.95
Digital Preferred with HBO® and One Premium7 Includes Digital Preferred, HBO® and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$43.45	\$44.95
Digital Preferred Plus7 Includes Digital Preferred, HBO® and Starz® (No longer available for new subscription effective 12/20/14)	\$43.45	\$44.95
Digital Premier7 Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and Sports Entertainment Package	\$57.45	\$59.95
HD Technology Fee11	\$9.95	No Change
3D Technology Fee12	\$0.00	No Change
DVR Service8	\$8.00	\$10.00
AnyRoom® DVR Service9	\$10.00	No Change
Digital Additional Outlet Service10 (SD or HD)	\$9.95	No Change
with DVR Service8	\$17.95	\$19.95
with AnyRoom® DVR Service	\$19.95	No Change
with AnyRoom® DVR Service (client)	\$9.95	No Change
with CableCARD20	\$7.45	No Change
Digital Adapter Additional Outlet Service21 (SD or HD)	\$1.99	\$2.99
with Digital Economy22	\$0.50	\$2.99
with Family Tier23	\$0.50	\$2.99
with XFINITY TV Latino24	\$0.50	\$2.99
INTERNATIONAL SELECTIONS6	Current Price	New Price Eff. 12/20/14
Rai Italia (Italian)	\$9.99	No Change
TV5 MONDE (French)	\$9.99	No Change
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99	No Change
RTN (Russian)	\$14.99	No Change
Willow Plus (South Asian/Cricket Sport)	\$14.99	No Change
Zee TV (South Asian)	\$14.99	No Change
SIC (Portuguese)	\$9.99	No Change
TV Globo (Portuguese/Brazilian)	\$19.99	No Change
PFC (Portuguese/Brazilian)	\$19.99	No Change
TV Globo & PFC (Portuguese/Brazilian)	\$29.99	No Change
PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES25	Current Price	New Price Eff. 12/20/14
Bollywood Hits On Demand	\$12.99	No Change
Bollywood Hits On Demand w/a South Asian international selection	\$9.99	No Change
here! TV On Demand	\$7.99	No Change
The Jewish Channel On Demand	\$6.99	No Change

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES25	Current Price	New Price Eff. 12/20/14
Too Much for TV On Demand	\$14.99	No Change
Disney Family Movies On Demand	\$5.99	No Change
Pay-Per-View and On Demand Movies and Events26 (per title or event)	Prices Vary	No Change
Streampix™27	\$4.99	No Change
Vivid On Demand Subscription28	\$19.95	No Change
Hustler On Demand Subscription28	\$19.95	No Change
TEN On Demand Subscription28	\$19.95	No Change

SPORTS PACKAGES25

MLB Extra Innings®, MLS Direct Kick, NHL® Center Ice®, NBA League Pass, ESPN GamePlan, ESPN Full Court **Call 1-800-XFINITY for pricing**

VIDEO EQUIPMENT	Current Price	New Price Eff. 12/20/14
Limited Basic Only Converter	\$1.00	No Change
Digital Converter	\$2.50	No Change
Remote Control	\$0.18	No Change
HD Digital Converter (Limited Basic Only)	\$2.20	\$2.30
Digital Adapter (Limited Basic Only — Primary Outlet, SD or HD)	\$0.00	No Change
Digital Adapter (Limited Basic Only — 1st and 2nd Additional Outlet, SD or HD)	\$0.00	No Change
Digital Adapter (Limited Basic Only — 3rd Additional Outlet and above, SD or HD)	\$0.50	No Change
CableCARD (first card in device)	\$0.00	No Change
CableCARD (second card in same device)	\$1.00	No Change

	Initial Installation of Service		After Initial Installation of Service	
	Current Price	New Price Eff. 01/01/15	Current Price	New Price Eff. 01/01/15
INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED)				
One Product29, 30	\$50.00	No Change	N/A	N/A
Two Products29, 30	\$80.00	No Change	N/A	N/A
Three Products29, 30 (includes up to three outlets)	\$90.00	No Change	N/A	N/A
Installation of each Additional Outlet	\$13.35	\$14.40	\$32.15	\$33.20
Activation of each Additional Outlet	\$5.60	\$6.10	\$22.05	\$22.95
Relocate Additional Outlet	\$13.35	\$14.50	\$28.55	\$30.30
Connect VCR/DVD	\$7.90	\$7.75	\$16.35	\$19.00

	Current Price	New Price Eff. 01/01/15
Upgrade/Downgrade of Service (No in-home visit required)	\$1.99	\$0.00
Upgrade DVR Service	\$26.30	\$28.45
Upgrade of Service (In-home visit required)	\$26.30	\$28.45
Downgrade of Service (In-home visit required)	\$12.05	\$12.40
Hourly Service Charge30 (For custom installation work)	\$33.20	\$35.80
In-Home Service Visit (XFINITY TV)	\$32.10	\$37.05

REACTIVATION FEES

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	Current Price	New Price Eff. 01/01/15
Office reactivation for XFINITY Internet	\$6.00	No Change
Office reactivation for XFINITY Voice	\$6.00	No Change
Office reactivation for XFINITY TV	\$6.00	No Change

MISCELLANEOUS FEES

(PER OCCURRENCE UNLESS NOTED)	Current Price	New Price Eff. 12/20/14
Customer-Owned Video Equipment Credit (See www.comcast.com/equipmentpolicy for additional information)	\$2.50	No Change
Regional Sports Fee31 (per month)	N/A	\$1.00
Service Protection Plan32 (per month) Inside home wiring protection for cable TV, high-speed internet and phone services	\$3.95	\$4.95

MISCELLANEOUS FEES

(PER OCCURRENCE UNLESS NOTED)

	Current Price	New Price Eff. 12/20/14
X1 Platform Upgrade Fee	\$49.99	No Change
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$25.00	No Change
Returned Payment Item (each)	\$25.00	No Change
Late Fee	\$9.50	No Change
Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5.99	No Change
Unreturned or Damaged Equipment Fees³³ (per piece)	Replacement Cost	No Change
Self Install Kit³⁴	\$15.00	No Change
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95	No Change
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95	No Change
Accessory Shipping and Handling	\$5.95	No Change
TV Guide® Weekly Magazine (per month)	\$4.20	No Change

Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). After a notice of an increase in price, you may change your level of service at no additional charge for a period of 30 days from the effective date of the change. Please refer to your billing statement for your Local Franchising Authority's name and address. Prices, services and features are subject to change. If you are a video service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. For information about XFINITY policies and terms of service, go to www.comcast.com/policies. ©2014 Comcast. All rights reserved.

- Requires a Voice/Data Modem, except for HD Complete Triple Play.
- XFINITY Home Secure 300 and XFINITY Home 350 requires 2 year agreement with early termination fee if terminated prior to end of term. For additional information on XFINITY Home Security go to www.xfinity.com/home.
- SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play and HD Preferred XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.
- SurePrice only available for 12 months to XF Triple Play or XFINITY Latino Paquete Triple, Blast Plus with HBO® Double Play, Internet Plus, Preferred XF Double Play, XFINITY 2300 Latino, XFINITY 2450 Latino and XFINITY 2600 Latino customers after 12 month promotional package.
- AnyRoom® DVR Service is included with HD Premier Triple Play and HD Complete Triple Play if AnyRoom® DVR Service is installed on primary outlet.
- Requires digital converter or CableCARD and Limited Basic.
- Requires Digital Starter.
- Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only.
- Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.
- Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- Requires HD Technology Fee.
- Not available in all areas. May require installation and non-refundable installation charge.
- Requires digital adapter, CableCARD or digital converter.
- Requires purchase of Limited Basic.
- Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.

- For Exeter customers: Discount of \$2.00 off of Digital Starter available to qualified seniors age 65+ who are head of household. Restrictions apply.
- Requires digital converter and purchase of Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- Requires Digital Starter or XFINITY TV 450 Latino.
- Applicable with a subscription to any level of digital service. Includes a customer-owned video equipment credit of \$2.50. An additional charge will apply for additional CableCARDS in the same device.
- Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or programming guide. Not available to customers with Limited Basic only.
- Requires Digital Economy on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- Requires Family Tier on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- Requires XFINITY TV Latino on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that season's full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers, enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.
- Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- Requires digital converter and Limited Basic to receive Streampix™ on television. Streampix™ included with the following tiers of service: HD Preferred Plus XF Triple Play, HD Premier XF Triple Play or HD Complete XF Triple Play. HD content requires subscription to HD Technology Fee. Streaming to iOS device requires XFINITY™ TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <http://customer.comcast.com/help-and-support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic.
- Requires Limited Basic and digital converter. Not available in all areas.
- Does not include installation charges for Extreme 150 Internet Service, Extreme 505 Internet Service, XFINITY Home Security, Wireless Networking, XFINITY Internet or XFINITY Voice activation fees.
- Standard/Product installations include video installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements or crawl spaces.
- Applies to XFINITY TV Digital Starter and above and XFINITY TV 450 Latino.
- See <http://www.comcast.com/spp> for information on Service Protection Plan.
- Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- Does not apply to CableCARD Self Install Kit.

XFINITY® CHANNEL LINE-UP

Limited Basic

2 NHPTV (PBS)
 3 HSN
 4 WBZ-4 (CBS)
 5 WCVB-5 (ABC)
 6 NECN
 7 WHDH-7 (NBC)
 8 WUNI-27 (Univision)
 9 WMUR-9 (ABC)
 10 WWDP (ShopHQ)
 11 NHPTV Explore
 12 WLVI-56 (CW)
 13 Educational Access***
 14 WSBK myTV38 (MyTV)
 15 WPXG-21 (ION)
 16 WFXT-25 (FOX)
 17 WMEA-26 (PBS)
 18 WBIN (IND)
 19 WNEU-60 (Telemundo)
 20 WMFP-62 (IND)
 21 WUTF-66 (UniMas)
 22 Access Channel***
 23 WYDN-48 (Daystar)
 44 C-SPAN
 48 Jewelry Television
 58 QVC
 96 WCSH-6 (CBS)
 98 Public Access***
 183 Jewelry Television
 184 XFINITY Latino
 209 NHPTV World
 217 NHPTV Kids
 229 Trinity Broadcasting Network
 237 NHPTV Create
 268 CatholicTV
 283 Leased Access
 288 WBIN-Live Well Network
 289 WBIN WeatherNation
 290 WNEU-Exitos
 291 WLVI-TCN
 292 WCVB MeTV
 293 WMEA World
 294 WMEA-MPBN
 295 WYDN-48 (Daystar)
 296 WFXT-MOVIES!
 297 WHDH-This TV
 298 WMUR-MeTV
 299 WUNI-LATV
 300 WFXZ-24 (Mundo Fox)
 640 XFINITY Latino

721 WFXZ-24 (Mundo Fox)
 724 WUNI-LATV
791 QVC HD
801 NHPTV Explore HD
802 NHPTV Prime HD
803 WPXG-21 (ION) HD
804 WBZ-4 (CBS) HD
805 WCVB-5 (ABC) HD
806 WFXT-25 (FOX) HD
807 WHDH-7 (NBC) HD
808 WLVI-56 (CW) HD
809 WMUR-9 (ABC) HD
810 NECN HD
811 WBIN (IND) HD
812 WMEA-26 (PBS) HD
813 WMFP-62 (IND) HD
814 WSBK myTV38 (MyTV) HD
815 WNEU-60 (Telemundo) HD
818 WWDP (ShopHQ) HD
906 HSN HD

Expanded Basic
 1 On Demand
 24 Disney Channel
 25 Nickelodeon
 26 ABC Family
 28 MTV
 29 VH1
 30 FX
 31 TBS
 32 HGTV
 33 TNT
 34 E!
 35 USA
 36 Lifetime
 37 A&E
 38 TLC
 39 Discovery Channel
 41 Fox News
 42 CNN
 43 CNN Headline News
 45 Bloomberg TV
 46 CNBC
 47 The Weather Channel
 49 ESPN
 50 ESPN2
 51 NESN
 52 Comcast SportsNet
 53 Bravo

54 Food Network
 55 Spike TV
 56 EWTN
 59 AMC
 60 Cartoon Network
 61 Comedy Central
 62 Syfy
 63 Animal Planet
 64 TV Land
 65 NBC Sports Network
 66 History
 67 Travel Channel
 68 BET
 69 Golf Channel
 71 Hallmark Channel
 78 HSN2
 186 truTV
 199 Hallmark Movies & Mysteries
 200 MoviePlex
 208 Hallmark Channel
 211 Esquire Network
 215 WE tv
 216 Oxygen
 218 Sprout
 234 Inspiration Network
 235 UP
 238 EWTN
 241 BBC America
 242 H2
 243 FYI
 247 C-SPAN2
 249 C-SPAN3
 250 Fox Sports 1
 251 MSNBC
 252 Investigation Discovery
 256 FXX
 267 GSN
 270 Lifetime Movie Network
 284 Fox Business Network
 333 XFINITY 3D^
784 Travel Channel HD
787 Esquire Network HD
788 Lifetime Movie Network HD
789 Fox Business Network HD
790 Hallmark Movies & Mysteries HD
794 Bravo HD
795 CNBC HD
797 FYI HD
799 WE tv HD
823 Discovery HD
824 Disney HD

825 Nick HD
826 ABC Family HD
827 MTV HD
828 Palladia
829 VH1 HD
830 FX HD
831 TBS HD
832 HGTV HD
833 TNT HD
834 E! HD
835 USA HD
836 Lifetime HD
837 A&E HD
839 Velocity HD
841 Fox News HD
842 CNN HD
843 CNN Headline News HD
846 Universal HD
847 The Weather Channel HD
848 Golf Channel HD
849 ESPN HD
850 ESPN2 HD
851 NESN HD
852 Comcast SportsNet HD
854 Food Network HD
855 Spike TV HD
858 Comedy Central HD
859 AMC HD
860 Cartoon Network HD
862 Syfy HD
863 Animal Planet HD
865 NBC Sports Network HD
867 TLC HD
872 History HD
901 MSNBC HD
902 truTV HD
905 BET HD
907 Hallmark HD
908 UP HD
909 Investigation Discovery HD
910 H2 HD
916 Bloomberg TV HD
920 BBC America HD
921 Oxygen HD
924 FXX HD
925 Fox Sports 1 HD

Family Tier
 24 Disney Channel
 25 Nickelodeon
 32 HGTV
 43 CNN Headline News

47 The Weather Channel
 54 Food Network
 210 National Geographic
 218 Sprout
 221 Discovery Family Channel
 222 Disney XD
 224 TeenNick
 227 Science Channel
 240 DIY
 247 C-SPAN2
792 Disney XD HD
821 National Geographic HD
824 Disney HD
825 Nick HD
832 HGTV HD
843 CNN Headline News HD
847 The Weather Channel HD
854 Food Network HD
866 Science Channel HD

Digital Economy (Includes Limited Basic)
 24 Disney Channel
 34 E!
 35 USA
 36 Lifetime
 37 A&E
 39 Discovery Channel
 41 Fox News
 42 CNN
 47 The Weather Channel
 54 Food Network
 56 EWTN
 59 AMC
 60 Cartoon Network
 61 Comedy Central
 63 Animal Planet
 64 TV Land
 66 History
 68 BET
 71 Hallmark Channel
 182 TVGN
 186 truTV
 208 Hallmark Channel
 238 EWTN
 242 H2
 247 C-SPAN2
823 Discovery HD
824 Disney HD
835 USA HD
837 A&E HD

841 Fox News HD
842 CNN HD
854 Food Network HD
859 AMC HD
863 Animal Planet HD
872 History HD
905 BET HD
907 Hallmark HD
910 H2 HD

XFINITY TV 300 Latino
 25 Nickelodeon
 26 ABC Family
 28 MTV
 29 VH1
 30 FX
 32 HGTV
 38 TLC
 43 CNN Headline News
 46 CNBC
 53 Bravo
 55 Spike TV
 62 Syfy
 67 Travel Channel
 88 HSN2
 200 MoviePlex
 211 Esquire Network
 213 Turner Classic Movies
 214 TV One
 215 WE tv
 218 Sprout
 226 OWN
 236 The Word Network
 241 BBC America
 251 MSNBC
 256 FXX
 267 GSN
 270 Lifetime Movie Network
 284 Fox Business Network
 663 Encore Español
784 Travel Channel HD
787 Esquire Network HD
788 Lifetime Movie Network HD
789 Fox Business Network HD
794 Bravo HD
795 CNBC HD
799 WE tv HD
825 Nick HD
826 ABC Family HD
827 MTV HD
828 Palladia
829 VH1 HD

830 FX HD
832 HGTV HD
839 Velocity HD
843 CNN Headline News HD
846 Universal HD
855 Spike TV HD
862 Syfy HD
867 TLC HD
901 MSNBC HD
903 Turner Classic Movies HD
912 TV One HD
920 BBC America HD
924 FXX HD

XFINITY TV 450 Latino (Includes Digital Economy, XFINITY TV 300 Latino and XFINITY TV Latino)
 31 TBS
 33 TNT
 49 ESPN
 50 ESPN2
 51 NESN
 52 Comcast SportsNet
 65 NBC Sports Network
 69 Golf Channel
 234 Inspiration Network
 250 Fox Sports 1
831 TBS HD
833 TNT HD
848 Golf Channel HD
849 ESPN HD
850 ESPN2 HD
851 NESN HD
852 Comcast SportsNet HD
865 NBC Sports Network HD
925 Fox Sports 1 HD

Digital Preferred
 1 On Demand
 125 RLTV
 137 SEC Network
 176 Ovation
 187 Revolt
 190 BBC World
 191 BabyFirst TV Americas
 193 Smithsonian Channel
 196 Jewish Life TV (JLTV)
 197 Encore Family
 198 REELZ

XFINITY® CHANNEL LINE-UP (continued)

201 SundanceTV	280 MTV Jams	192 beIN Sports (English)	Pay-Per-View	366 Flix	667 Gran Cine
202 Flix	281 LOGO	194 PAC 12	399 In Demand HD	381 The Movie Channel	668 EWTN Espanol
203 Encore Action	282 CMT	195 Outside TV	401-402 Home Theater	382 TMC Xtra	670 Ecuavisa
204 Encore Classic	286 ESPNU	213 Turner Classic Movies	435 Penthouse TV	451 Playboy Channel*	Internacional
205 Encore Suspense	326 Encore	248 ESPNNews	451 Playboy	773 HBO Latino HD	673 Caracol TV
206 indieplex	599 NBA TV	255 Outdoor Channel	452 Juicy	775 HBO Zone HD	674 Canal 52MX
207 Encore Westerns	686 Mnet	257 NBA TV	453 VIVID	868 Cinemax HD	675 CineSony
210 National Geographic	705 Mun2	258 ESPN Classic	457 TEN	870 HBO HD	678 LAS
212 IFC	711 Tr3s	259 NHL Network	458 XTSY	871 HBO2 HD	704 Supercanal Caribe
214 TV One	719 Galavision	260 TVG	459 Hustler	875 Starz HD	705 Mun2
220 Nicktoons	783 AXS TV	261 CBS Sports Network	800 In Demand HD	877 Showtime HD	706 Discovery en español
221 Discovery Family Channel	785 Encore HD	262 FCS Atlantic	Sports Pay-Per-View	878 Showtime 2 HD	707 Cine Latino
222 Disney XD	792 Disney XD HD	263 FCS Central	591-596 ESPN Fullcourt/ GamePlan	880 Showtime Extreme HD	708 FOX Deportes
223 Nick Jr.	793 Fuse HD	264 FCS Pacific	600 NBA LP PRE	883 TMC HD	709 CNN en Espanol
224 TeenNick	796 ESPNews HD	265 NFL Network	601-610 MLS-NBA TEAM 1-10	884 TMC Xtra HD	711 Tr3s
225 retroplex	798 IFC HD	266 Tennis Channel	612 TEAM HD	International Channels**	712 Viendo Movies
226 OWN	821 National Geographic HD	269 MLB Network	621-634 MLB-NHL GAME	134 Willow Plus	713 Cine Mexicano
227 Science Channel	822 NHL Network HD	278 FX Movie Channel	635 GAME HD	679 Rai Italia	716 History en espanol
228 Nick Too	853 NFL Network HD	285 Big Ten Network	636 GAME 2 HD/ TEAM HD	680 TV Globo	717 WAPA America
230 Discovery Fit and Health	856 CBS Sports Network HD	286 ESPNU	Digital Premium	681 SIC	719 Galavision
231 pivot	864 CMT HD	287 NFL RedZone	301 HBO	682 PFC	720 ESPN Deportes
232 Nat Geo WILD	866 Science Channel HD	599 NBA TV	302 HBO2	685 Willow Plus	722 BabyFirst TV (Spanish)
233 Destination America	900 ESPNU HD	715 NFL Network	303 HBO Signature	688 TV5MONDE	723 CentroAmericana
236 The Word Network	904 MGM HD	726 beIN Sports (Spanish)	304 HBO Family	701 Zee TV	725 Discovery Familia
239 Cooking Channel	911 Destination America HD	796 ESPNews HD	305 HBO Comedy	702 CTI-Zhong Tian	726 beIN Sports (Spanish)
240 DIY	912 TV One HD	822 NHL Network HD	306 HBO Zone	703 RTN	727 UniMas West
244 Disney Junior	913 NBA TV HD	838 Tennis Channel HD	307 HBO Latino	XFINITY TV Latino	728 Univision West
245 Weatherscan Local	914 MLB Network HD	853 NFL Network HD	321 Starz	641 TBN Enlace USA	757 Television Dominicana
248 ESPNews	915 Ovation HD	856 CBS Sports Network HD	322 Starz Edge	642 Telefe Internacional	
253 American Heroes Channel	922 Nat Geo Wild HD	885 Big Ten Network HD	323 Starz InBlack	643 TeleFormula	
254 Al Jazeera America	928 SEC Network HD	899 NFL RedZone HD	324 Starz Kids & Family	644 Pasiones	
255 Outdoor Channel	Sports Entertainment Package	900 ESPNU HD	325 Starz Cinema	645 TV Chile	
257 NBA TV	126 Crime and Investigation	903 Turner Classic Movies HD	327 Starz Comedy	646 Nuestra Tele	
259 NHL Network	127 Military History Channel	913 NBA TV HD	328 Starz Edge	647 VideoRola	
260 TVG	128 SportsNet NY (OOM)	914 MLB Network HD	329 OuterMAX	648 Fox Life	
261 CBS Sports Network	130 Comcast SportsNet Chicago (OOM)	Music Choice®	338 5 StarMAX	649 TVE East	
265 NFL Network	133 Comcast SportsNet Bay Area (OOM)	501-550 Channel Information Available on musicchoice.com	339 OuterMAX	650 TV Venezuela	
269 MLB Network	135 ESPN Goal Line		340 MovieMAX	652 Telehit	
271 fuse	136 The Sportsman Channel		341 Cinemax	653 Ritmoson Latino	
272 MTV Hits			342 MoreMAX	654 Bandamax	
273 MTV2			343 ActionMAX	655 De Pelicula	
274 Centric			344 ThrillerMAX	656 De Pelicula Clasico	
275 VH1 Soul			361 Showtime	657 SUR Peru	
276 CMT Pure Country			362 Showtime 2	658 VME Kids	
277 VH1 Classic			363 Showtime Showcase	659 Canal SUR	
279 Great American Country			364 Showtime Extreme	660 Once Mexico	
			365 Showtime Beyond	661 Multimedios Television	
				662 Mexicanal	
				666 HITN	

Some restrictions apply. Not all programming is available in all areas. Digital capable equipment is required to receive any channel. High-definition capable equipment is required to receive high-definition channels. Additional equipment fees may apply.

*A subscription to Playboy Channel digital service is required to receive this channel.

**Available for individual purchase only.

^Requires 3D TV, Comcast digital converter with 3D capability and subscription to 3D Technology Fee.

Music Choice - A minimum subscription to Limited Basic and a digital converter required to receive these channels.

*** Available in Exeter only.